

DRM Track Hire Payment & Refunds

16 Grogan Road Perth Airport WA 6105 Australia	08 6364 8555 admin@driverrisk.com.au www.driverrisk.com.au	Mon – Fri 8am – 4.30pm Saturday & Sunday by Appointment.
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Payment

Customers who choose to pay by credit card must pay track hire fees at the time of booking and before the issuing of track hire confirmation.

This can be achieved by contacting the Administration Team at Driver Risk Management during office hours Monday to Friday 0800 – 1630 hrs on 08 6364 8555 or by emailing charge card details to admin@driverrisk.com.au. A receipt will be sent to you upon payment completion.

Refunds

Whilst Driver Risk Management will endeavour to assist the participant or client in identifying the appropriate outcomes for their circumstances, it is the responsibility of the participant or client to ensure that the required outcome is requested at the time of booking the track.

If for any reason the participant or client is unable to commit to the track hire and chooses to seek a refund,

The following considerations will be made.

- 1) Cancellations must be advised in writing (email accepted) no later than set out below:
 - 14 working days' notice before the track booking = 100% refund
 - 7-13 working days' notice before the track booking = 50% refund
 - Less than 7 working days' notice before the track booking = 0% refund
- 2) Re-schedule your event to another mutually agreed date.

